
Website Terms of Use

Effective date: July 27, 2026

These Website Terms of Use (“Terms”) govern access to and use of **www.konxja.com** and related pages, accounts, digital products, educational content, and online services operated by **Konxja Consulting LLC** (“Konxja,” “we,” “us,” or “our”). By using the website, creating an account, placing an order, or clicking an acceptance box, you agree to these Terms.

If you use the website on behalf of an institution, employer, business, or other organization, you represent that you have authority to bind that organization. If you do not agree to these Terms, do not use the website or purchase through it.

1. Additional Terms for Certain Purchases

Some offerings are governed by additional agreements:

- The **MRI Anxiety & Patient Care Curriculum Module** is governed by the Program License Agreement accepted during purchase.
- Institutional access to *MRI Psychology: Understanding MRI Anxiety and Why It Matters* is governed by the applicable institutional license or order form.
- Consulting and advisory engagements are governed by the Consulting & Advisory Services Terms and any proposal, statement of work, engagement letter, or other written agreement.
- Courses, continuing-education products, practice examinations, subscriptions, and other products may include product-specific access, refund, renewal, or license terms shown on the product or checkout page.

If an additional agreement conflicts with these Terms, the additional agreement controls for that offering. A signed statement of work or negotiated institutional agreement controls over standard online terms to the extent of a direct conflict.

2. Educational and Informational Purpose

The website and its educational materials provide general information about medical imaging, MRI patient care, anxiety, communication, education, workflow, and related professional topics. They do not provide patient-specific medical advice, diagnosis, treatment, legal advice, financial advice, or regulatory advice.

Educational materials do not replace:

- professional education, supervised clinical training, or competency assessment;
- the judgment of qualified healthcare professionals;
- current laws, regulations, accreditation requirements, professional standards, manufacturer instructions, or facility policies;
- emergency assessment or medical care; or

- an institution's responsibility to determine whether content is appropriate for its program, students, employees, patients, or jurisdiction.

Never delay emergency care or disregard facility policy because of information on the website. Users remain responsible for their own professional decisions and for working within their education, credentials, role, supervision, and scope of practice.

3. Eligibility and Accounts

You must be at least 18 years old and able to enter a binding contract to make a purchase or create a purchasing account. Students under 18 may use licensed materials only through an authorized institution, instructor, parent, or legal guardian and only as permitted by the applicable product license.

You agree to provide accurate, current information and to protect account credentials. You are responsible for activity under your account unless you promptly notify us of suspected unauthorized access. We may suspend access when reasonably necessary to protect the website, users, payment systems, licensed content, or Konxja's rights.

4. Orders, Pricing, Payment, and Taxes

Prices and product descriptions are displayed in U.S. dollars unless stated otherwise. We may correct typographical errors, inaccurate pricing, or product-description errors before delivery. If we cancel an order because of an error after payment, we will refund the amount charged for the canceled item.

Payment is processed through third-party payment providers. You authorize the applicable provider to charge the payment method submitted at checkout. You are responsible for applicable taxes, duties, bank fees, and currency-conversion charges unless the order states otherwise.

We may decline or cancel an order when reasonably necessary to address suspected fraud, unauthorized resale, sanctions restrictions, payment failure, technical error, or a violation of these Terms.

5. Digital Delivery, Access, and Refunds

Digital products may be delivered through an account, learning platform, interactive viewer, email, or secure download link. Access periods and download limits appear on the product page, order confirmation, or applicable license.

Because digital products can be accessed or downloaded immediately, purchases are nonrefundable after access or delivery unless:

- the product page or a separate agreement states a different policy;
- Konxja is unable to provide the purchased access after a reasonable opportunity to correct the problem;
- the charge is a verified duplicate or unauthorized charge; or
- applicable law requires a refund.

Requests must be sent promptly to info@konxja.com with the purchaser's name, order number, and a description of the issue. Consulting and advisory cancellation terms are stated in the Consulting & Advisory Services Terms or the applicable engagement document.

6. Intellectual Property and Limited Personal Use

The website and its contents—including text, books, curriculum, readings, slides, videos, audio, graphics, forms, quizzes, cases, scripts, trademarks, logos, downloads, and site design—are owned by or licensed to Konxja and are protected by intellectual-property laws.

Unless a product-specific license grants broader rights, Konxja grants the purchaser a limited, revocable, nonexclusive, nontransferable license to access the purchased content for the purchaser's personal, noncommercial use during the stated access period. No ownership rights are transferred.

Without written permission or an applicable institutional license, you may not:

- copy, reproduce, publish, publicly display, distribute, sell, sublicense, rent, share, or post protected content;
- upload protected content to a public website, shared drive, file-sharing service, public learning platform, generative-AI system, model-training dataset, or other system accessible to unauthorized people;
- remove copyright, trademark, attribution, confidentiality, or license notices;
- translate, modify, adapt, or create derivative products for distribution or sale;
- use content to build a competing course, curriculum, quiz bank, book, consulting product, or commercial service;
- share account credentials or download links; or
- bypass security, access controls, expiration controls, or download limitations.

Institutional customers receive only the rights stated in their applicable license.

7. User Content and Communications

If you submit an inquiry, review, testimonial, comment, file, questionnaire response, or other content, you represent that you have the right to submit it and that it does not violate law, confidentiality duties, privacy rights, or intellectual-property rights.

Do not submit protected health information, identifiable patient information, student education records, confidential employer information, or other sensitive third-party data through ordinary website forms. If an engagement requires sensitive information, the parties must first agree in writing on an appropriate method and any required data-protection terms.

You retain ownership of your original submissions. You grant Konxja a limited license to use them only as reasonably necessary to respond, provide requested services, administer the website, comply with law, protect rights, or use a testimonial when you have given separate permission.

8. Acceptable Use

You may not use the website to:

- violate law or another person's rights;
- introduce malware, scrape protected content, probe security, or interfere with site operation;
- impersonate another person or misrepresent institutional authority;
- make fraudulent purchases or chargebacks;
- collect personal information about other users;
- use automated means to access, extract, or copy content without written permission; or
- assist another person in doing any prohibited act.

9. Third-Party Services and Links

The website may use or link to third-party services, including payment processors, learning platforms, interactive-content viewers, scheduling tools, analytics providers, social networks, and external publications. Third-party services operate under their own terms and privacy practices. Konxja is not responsible for third-party content, availability, security, or practices, but this does not limit any responsibility that cannot lawfully be excluded.

10. Availability and Changes

We may maintain, update, replace, or discontinue website features or content. We do not guarantee uninterrupted or error-free access. When reasonably possible, we will provide notice of material changes that affect paid access. Product-specific agreements govern whether updates are included during a license term.

11. Disclaimers

To the fullest extent permitted by law, the website and general informational content are provided “as is” and “as available.” Konxja disclaims implied warranties of merchantability, fitness for a particular purpose, title, and noninfringement.

Konxja does not guarantee examination passage, credentialing, accreditation, regulatory compliance, patient outcomes, revenue, workflow savings, business results, or uninterrupted access. Published research findings and professional observations do not guarantee that the same results will occur in another setting or for another person.

Nothing in these Terms excludes an express warranty stated in a separate written agreement or a warranty that cannot lawfully be excluded.

12. Limitation of Liability

To the fullest extent permitted by law, Konxja and its owners, officers, employees, contractors, and agents will not be liable for indirect, incidental, special, exemplary, punitive, or consequential damages, or for lost profits, revenue, data, goodwill, business opportunity, or anticipated savings arising from use of the website or general content.

For claims relating to a paid website purchase that are not governed by a separate agreement, the total aggregate liability of Konxja will not exceed the amount paid to Konxja for the product or service giving rise to the claim during the 12 months before the event giving rise to liability.

These limitations do not apply to fraud, willful misconduct, gross negligence where liability cannot lawfully be limited, infringement by Konxja, or any liability that applicable law does not permit the parties to exclude or limit.

13. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless Konxja and its owners, officers, employees, contractors, and agents from third-party claims, losses, liabilities, costs, and reasonable attorneys’ fees arising from your unlawful use of the website, violation of these Terms, infringement of another person’s rights, unauthorized distribution of protected content, or submission of content you did not have the right to provide.

14. Suspension and Termination

We may suspend or terminate access for material breach, nonpayment, fraud, security risk, or infringement. When the breach can reasonably be cured, we may provide an opportunity to cure. Immediate suspension may be used to stop unauthorized public distribution, protect personal data, or prevent ongoing harm.

Provisions concerning ownership, payment obligations, confidentiality, disclaimers, liability, indemnification, and dispute terms survive termination.

15. Governing Law and Venue

These Terms are governed by Oregon law, without regard to conflict-of-law principles. Subject to any controlling product-specific agreement, the state and federal courts located in Multnomah County, Oregon, have exclusive jurisdiction over disputes arising from these Terms, and the parties consent to that venue.

Before filing a claim, the parties will make a good-faith effort to resolve the dispute through written notice and reasonable discussion, except when immediate injunctive relief is reasonably necessary to protect intellectual property, confidential information, personal data, or system security.

16. Changes to These Terms

We may update these Terms. The “Effective date” identifies the current version. Material changes will apply prospectively and will be communicated as required by law. Changes do not retroactively alter a completed purchase or signed agreement unless the parties agree or the applicable agreement permits the change.

17. General Provisions

If a provision is unenforceable, it will be enforced to the maximum lawful extent and the remaining provisions will continue. Failure to enforce a provision is not a waiver. You may not assign these Terms without our written consent. We may assign them in connection with a merger, reorganization, sale of assets, or transfer of the website or business.

Electronic acceptance and electronic records have the same effect as paper acceptance to the extent permitted by law.

18. Contact

Questions about these Terms may be sent to:

Konxja Consulting LLC
Portland, Oregon, United States
info@konxja.com
www.konxja.com